

Testing checklist: subscription box service

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☐ 1. release smoke tests

Done when: On the release build, a test subscriber signs up, skips the next box and cancels online, and the account shows no upcoming charge.

Risks: money-loss, regulatory-penalty. Tool class: browser automation. Usually run by: QA engineer.

☐ 2. data integrity and migration testing

Done when: After each renewal run, the report shows no box shipped and no card charged for a skipped month or a cancelled or paused subscription, and no box queued for shipment on a subscription without a stored consent record.

Risks: money-loss, regulatory-penalty. Tool class: data validation. Usually run by: QA engineer.

☐ 3. integration tests

Done when: Subscription status, next billing date and next shipment date match across the storefront, billing provider and fulfilment system after a skip, pause and cancel.

Risks: money-loss. Tool class: API client. Usually run by: developer.

☐ 4. payment and money-flow testing

Done when: A renewal, a failed card with retries, a plan change mid-cycle and a cancellation before the billing date each leave the expected charges, and only those, on the test card statement.

Risks: money-loss. Tool class: API client. Usually run by: QA engineer.

☐ 5. end-to-end functional tests

Done when: A subscriber who signed up on the website or app cancels in the same channel without calling support, and receives a cancellation confirmation email.

Risks: regulatory-penalty. Tool class: browser automation. Usually run by: QA engineer.

☐ 6. accessibility testing

Done when: A screen reader user subscribes, skips a month and cancels using the keyboard alone.

Risks: accessibility-liability. Tool class: accessibility checker. Usually run by: accessibility specialist.

☐ 7. compliance checks

Done when: A signed review of the checkout shows the price, renewal frequency and cancellation method next to the subscribe button, and a record of the subscriber's consent is stored.

Risks: regulatory-penalty. Tool class: test management. Usually run by: product manager.

☐ 8. security scanning

Done when: The scan of the account and gift-redemption pages shows no open high-severity finding.

Risks: data-breach. Tool class: DAST scanner. Usually run by: security specialist.

☐ 9. penetration testing

Done when: A tester cannot read another subscriber's address or order history by changing a subscription id or guessing gift codes.

Risks: data-breach. Tool class: proxy. Usually run by: security specialist.